

## Online check-in: What is it? - Laudamotion

### Laudamotion

At Laudamotion, online check-in is mandatory and the rules are the same as in the Ryanair airline. The Austrian carrier requires passengers to check-in via the internet under pain of charging high fines for the lack of boarding pass.

Online check-in can be done directly on the airline's website or, in case of purchasing the Online check-in service from eSky, using the link in the message received from eSky. Read about the online check-in process with Laudamotion.

### Online check-in with Laudamotion

Launch of online check-in	Closure of online check-in
24 hours before departure*	2 hours before departure

*\* If you purchase a seat selection service, check-in is launched 60 days before the flight.*

**Attention!** After closure of check-in, it is impossible to do it at the airport!

### What information should I provide when checking in online?

Laudamotion airlines ask for detailed information that will allow to allocate a seat on the plane and generate boarding passes. These data include:

- date of birth,
- nationality,
- document type (identity card or passport),
- number and series of document,
- issuing country,
- issue and expiry date of document.

**Attention!** The range of data required may vary depending on the route. Please print the generated boarding pass and take it with you to the airport together with the document used by you during check-in.

### When is the eSky customer given a Laudamotion boarding pass?

eSky customers with **purchased Online check-in service** do not have to remember about the date and time of starting the check-in and about all other additional services. They just have to provide the necessary data. They can do this just after receiving the email from eSky where they can find the link to the secure form in order to provide the data.

eSky customers who do not **purchase the Online check-in service go through the check-in process directly on the airline's website** using the email address provided during the booking on eSky. They then receive generated cards that should be used according to the instructions provided by the airline. Warning! In this case, all **check-in and booking messages** are sent directly **by the airline to the customer's email address** provided when booking the flight ticket!

Action	Online check-in service purchased	Online check-in service not purchased
Conducting the check-in	On eSky, using a secure form	Directly on the airline's website
Receipt of link to check-in form	After purchase of ticket	At check-in launch
Entry of data	At any time (no later than 2 hours before departure!)	From 24 hours to 2 hours before departure
Receipt of boarding pass	From 24 to 8 hours before departure*	After self-check-out*

*\* Except where the passenger provided data for check-in later than 8 hours before departure!*

Online check-in can only be purchased when booking a ticket. It is not possible to purchase it at a later date.

## Airport boarding pass fee at Laudamotion

Laudamotion airlines charge fees for a missing boarding pass. Additional fees are:

- £25 – additional fee for boarding pass re-issue at the airport (up to 40 minutes before the time of departure),
- £55 – airport check-in fine.

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